

### LONG BEACH MEDI-CAL/HEALTHY FAMILIES OUTREACH COLLABORATIVE

List of Free/Low-Cost Clinics & Enrollment Sites

# Health Care Programs and Services for Children, Adults & Families

- Ability to Pay (ATP)
   LA County DHS (800) 427-8700
   Long Beach Comprehensive Health Center (562) 599-2153
- Breast Cancer Early Detection Program (BCEDP)
  For a list of local agencies in LA County: (800) 511-2300
- Child Health & Disability Prevention Program (CHDP)
   Program or CHDP Gateway Medi-Cal
   LA County DHS (800) 993-CHDP
   Long Beach CHDP Administration (562) 570-7980
- California Children Services (CCS)
   CCS (800) 288-4584
   Long Beach Memorial Medical Center (562) 933-1344
- Family Planning, Access, Care and Treatment (PACT) (800) 942-1054
- Healthy Families (HF)
   (800) 880-5305. For a list of enrollment sites in Long Beach/Los Angeles or to apply online (562) 570-7979
- Healthy Kids (HK)
   (888) 452-5437. For a list of enrollment sites in Long Beach/Los Angeles contact (562) 570-7979
- Kaiser Permanente Child Health Plan (KCHP) (800) 255-5053
   (562) 570-7979 for a list of enrollment sites in LB
- Los Angeles County Mental Health Plan (213) 738-4949

- Long Beach Mental Health (562) 599-9280
- Los Angeles County Department of Public Social Services
   Health & Nutrition Hotline (877) 597-4777
   Central Help Line (877) 937-1044
- Medi-Cal for Children
  For a list of enrollment sites in Long Beach/Los Angeles (562) 570-7979
- Medi-Cal/Emergency Medi-Cal (MC/EMC)
   DPSS South Family/District 31 (310) 761-2271
   DPSS Paramount/District 62 (310) 603-5100
   DPSS Compton/District 26 (310) 603-8091
- Medi-Cal Fraud Hotline
   Beneficiary Fraud (800) 822-6222
   Provider Fraud & Patient Abuse (213) 897-2023
- Medicare
   Social Security (800) 772-1213 or <u>www.ssa.gov</u>
   Social Security TTY-TDD (800) 325-0778
- Outpatient Reduced-Cost Simplified Application (ORSA)
  LA County DHS Info Line (800) 378-9919
  Long Beach Comprehensive Health Center (562) 599-2153
- Public Private Partnership Program (PPP)
  LA County DHS (800) 427-8700
  Long Beach: The Children's Clinic (562) 933-0511 or
  Westside Neighborhood Clinic (562) 595-5507

#### Maternal & Child Health Access and Outreach

Please refer all pregnant women, newborns (under 1 year old), and families requesting Emergency Medi-Cal to the Long Beach Department of Health and Human Services Maternal and Child Health Access & Outreach Program 1(562) 570-4171 or 1(800) 832-2307



#### PUBLIC CHARGE & LEGAL ADVOCACY

Utilizing free/low-cost health programs will not affect your immigration status!

Asian Pacific American Legal Center (213) 977-7500

Coalition for Immigrant Rights Alliance (CHIRLA) 1(888) 624-4752 or (213) 353-1333 National Immigration Law Center

(213) 639-3900

Neighborhood Legal Services Health Consumer Center (HCC) 1(800) 896-3203

#### **Medi-Cal for Children**

- A program that provides comprehensive health, dental, vision and mental health coverage
- Covers newborns to age 21
- US citizens and qualified immigrants may be eligible for no-cost Medi-Cal without restrictions
- Undocumented children may be eligible for emergency services only
- Services may be full-scope, restricted, or have a share-of-cost.

## **Healthy Kids**

- A program that provides comprehensive health, dental, vision and mental health coverage
- · Children must:
  - Live in Los Angeles County
  - □ Not be eligible for no-cost Medi-Cal or Healthy Families
- Covers newborns to age 19
- High income families may qualify
- Undocumented children are also eligible
- Monthly premiums are \$0 to \$6 per child and will not exceed \$12 for all eligible children in the family.

## **Healthy Families**

- A program that provides comprehensive health, dental, vision and mental health coverage
- Covers newborns to age 19
- Children must not be eligible for no-cost Medi-Cal
- Monthly premiums are \$4 to \$9 per child, will not exceed \$27 for all eligible children in the family
- US citizens and qualified immigrants are eligible

### **Kaiser Permanente Child Health Plan**

- A program that provides comprehensive health, dental, vision, and mental health coverage
- Children must
  - $\hfill \Box$  Live in Los Angeles, Orange, or San Diego Counties
  - Not be eligible for free Medi-Cal or Healthy Families
- Covers newborns to age 19
- · High income families may qualify
- Undocumented children are also eligible
- Monthly premiums are \$8 or \$15 per child, and will not exceed
   \$24 or \$45 for all eligible children in the family

#### GET ENROLLMENT ASSISTANCE AT A SITE NEAR YOU

Get enrollment assistance at a community agency, hospital, or clinic near your home. Services are free!

Long Beach Department of Health and Human Services – Medi-Cal Outreach Program (562) 570-7979

### **Documents You Need to Bring:**

- 1. Copy of child's birth certificates
- 2. Copy of Social Security cards for those applying for benefits
- 3. Proof of California residency (i.e. phone/utility bill)
- 4. Proof of income (i.e. most recent paycheck stub)
- 5. Proof of pregnancy (if applicable)

Note: Families that are self-employed, need a copy of last year's income tax statement and Schedule C.

ZIP CODE	FACILITY	ADDRESS	PHONE NUMBER	SCHEDULE	NOTES	LANGUAGES SERVED
90805	The Children's Clinic Family Health Center In North Long Beach - Hamilton MS	1060 E. 70th Street	Maria Bonilla (562) 531-7284	Monday-Friday 9am-5pm	Walk-in	English, Spanish, Cambodian
90806	The Children's Clinic at Miller Children's Hospital	2801 Atlantic Avenue	(562) 933-0511	Monday-Friday 9am-5pm	Walk-in	English, Spanish, Cambodian
90806	Cambodian Association of America	2390 Pacific Ave.	Dany Man (562) 988-1863	Mon/Tue/Fri 8:30am-3:30pm Wed/Thur 1:30-3:30pm	By Appointment	English, Cambodian, Vietnamese
90807	Long Beach DHHS Medi-Cal Outreach Program	3820 Cherry Ave.	(562) 570-7979	Monday-Friday 8am-5:00pm	By Appointment	English, Spanish, Cambodian, Vietnamese
90807	Guam Communications Network	4201 Long Beach Blvd. Suite 218	Heitiare Lynch (562) 989-5690	Tuesday-Friday 10am-5pm	By Appointment	English, Samoan, Tongan, Chamorro, Vietnamese, Chow Choa
90810	Westside Neighborhood Clinic	1436 West 23rd Street	Isela Vasquez (562) 595-5507	Monday-Friday 7:30am-4pm	By Appointment	English, Spanish

ZIP CODE	FACILITY	ADDRESS	PHONE NUMBER	SCHEDULE	NOTES	LANGUAGES SERVED
90810	Westside Healthy Start	2152 West Hill Street	(562) 432-3830	Tuesday-Wednesday 9am-5pm	Walk-in/By Appointment	English, Spanish
90813	Families in Good Health, St. Mary's Medical Center	411 East 10th Street Suite #207	Armida Reyes (562) 491-9100	Monday-Friday 8am-5pm	Walk-in/By Appointment	English, Spanish, Cambodian, Laos, Hmong
90813	The Children's Clinic at International Elementary School	700 Locust Ave.	(562) 436-4420 *When school is in session	Wednesday & Friday 1-4:30pm	Walk-in	English, Spanish, Cambodian
90813	The Children's Clinic on Pine	1057 Pine Ave	Laura Mendez (562) 366-5900	Monday-Friday 9am-5pm	Walk-in	English, Spanish, Cambodian
90815	Long Beach Department of Health and Human Services	2525 Grand Ave	Ms. Rosario Ruiz (DPSS Eligibility Worker) (562) 570-4171 or (562) 570-4251	Monday – Thursdays 9am-5pm	Walk-in Best to call for appointment	English, Spanish
90221	Department of Public and Social Services (District 31)	17600 S. Santa Fe Rancho Dominguez	(310) 761-2271	7am-2:30pm	Walk-in/By Appointment	English, Spanish
90221	Department of Public and Social Services (District 62)	2961 Victoria St. Rancho Dominguez	(310) 603-5100	7am-3pm	Walk-in/By Appointment	English, Spanish
90220	Department of Public and Social Services (District 26)	211 E. Alondra Blvd Compton	(310) 603-8401	7am-3pm	Walk-in/By Appointment	English, Spanish

Free	or Low-Cost Community	Health Clinics	for Adults and	l Children
90801	The Children's Clinic Miller Children's Hospital 2801 Atlantic Ave., Long Beach	Monday-Friday: 8am-5pm	For assistance: (562) 933-0511	Community Clinic  *Ask for the Public Private Partnership (PPP) Program
90801	Children's Dental Health Clinic Miller Children's Hospital Long Beach Memorial Medical Center 2801 Atlantic Ave., Long Beach	Monday – Friday 8am – 4:30pm	For assistance: 562) 933-3141	Community Dental Clinic *Accepts Denti-Cal. Sliding scale depending on income
90802	The Children's Clinic Cesar Chavez Elementary School 730 West 3 <sup>rd</sup> Street, Long Beach	Monday & Thursday: 8am-5pm	For assistance: (562) 435-5040	Community Clinic  *Ask for the Public Private Partnership (PPP) Program
90805	The Children's Clinic Family Health Center in North Long Beach Hamilton M.S. 1060 E. 70 <sup>th</sup> Street, Long Beach	Monday – Friday 8am-5pm	For assistance: (562) 531 7284	Community Clinic
90810	Westside Neighborhood Clinic 1436 W. 23 <sup>rd</sup> Street, Long Beach	Monday – Friday 8am-5pm	For assistance: (562) 595-5507	Community Clinic  *Ask for the Public Private Partnership (PPP) Program
90813	The Children' s Clinic International E.S. 700 Locust Ave., Long Beach	Monday – Friday 7:30am – 4:00pm	For assistance: (562) 436-4420	Community Clinic
90813	The Children's Clinic on Pine Family Health & Wellness Center 1057 Pine Ave., Long Beach	Monday – Friday 8am-5pm	For assistance: (562) 366-5900	Community Clinic
90813	The Long Beach Comprehensive Health Center 1333 Chestnut Ave., Long Beach For appointment:	Monday – Friday 7:30am – 7:30pm Saturday 8am-4:30pm	For assistance: (562) 599-2153 *Arrive 30 minutes early for registration.	County Clinic  *Ask for: Ability-to-Pay (ATP) or Outpatient Reduced Simplified Application (ORSA)
90813	Long Beach Unified School District CHDP & Immunization Clinic School Health Center 999 Atlantic Ave, Long Beach	Monday – Friday 8am-3pm	For assistance: (562) 437-8871	Community Clinic

90509	Emergency Services	Open 24 Hours	Info line:	County Hospital
	Harbor UCLA Medical Center	Everyday	(310) 222-2383	*Ask for the Ability-to-
	1000 W. Carson Street, Torrance		Emergency:	Pay (ATP) Program
			(310) 222- 3528	

**CHDP Gateway Clinics**: Some clinics are CHDP Providers and can issue up to 60 days of Temporary Medi-Cal. For more information, please contact the Long Beach DHHS, CHDP Administration Program at (562) 570-7980 and ask for Carolie Boiser or Alyssa Hartlaub.

### **FREE TRAININGS**

#### Children's Health Access and Medi-Cal Program/Certified Application Assistance (CAA) Training

National Health Foundation (213) 538-0778 – Ask for Tricia Fitzgerald Online CAA Tutorial: http://www.champ-net.org

### Maternal and Child Health Access/Program Overview Training

MCH Access at (213) 749-4261 -Ask for Lorena

Questions about your Medi-Cal Health Plan/Provider?	Questions about the Healthy Families Program?
Health Care Options: 1 (800) 430-4263  Locations In Long Beach:  Miller Family Health Education Center 3820 Cherry Ave, Long Beach, CA 90807  Every Wednesday: 7:30am-4:30pm (562) 570-7979 Services are available in English, Spanish  Long Beach Memorial Medical Center 2801 Atlantic Ave, Long Beach, CA 90801  Every Thursday: 7:30am-4:30pm (562) 933-8013 Services are available in English, Spanish	Questions during the application process 1 (800) 880-5305  Questions as a current Healthy Families member 1 (866) 848-9166  Email: HealthyFamilies@MAXIMUS.com  To apply online (HealtheApp), please contact the Medi-Cal Outreach Program: (562) 570-7979
Department of Health Services' Medi-Cal Managed Care Ombudsman Unit (888) 452-8609	

### Free Legal Services in Long Beach

#### Legal Aid of Los Angeles (Long Beach Office):

110 Pine Ave, Suite 420, Long Beach, CA 90802

Hours of Operation: 9am-5pm

Main Line (562) 435-3501 or (562) 435-7118

#### **United Cambodian Community (UCC):**

2338 E. Anaheim, St. Suite 200, Long Beach, CA 90804 (562) 433-2490

- Asian Pacific American Legal Center (APALC) will provide legal assistance at UCC from 9am-5pm. For more information, contact Sopheleena San on Mon/Wed (562) 433-2490 or Tue/Thur/Fri at APALC (213) 241-0288.
- Health Consumer Center (HCC) of Los Angeles will provide legal assistance at UCC from 9am-5pm. For more information, contact Chenda Chan on Thursday (562) 435-7118 or Mon/Tue/Fri at HCC (800) 896-3203.

#### **WRAP Family Services:**

3530 Atlantic Ave. Suite 202, Long Beach, CA 90807 (562) 424-1886

• Health Consumer Center (HCC) of Los Angeles will provide legal assistance at WRAP Family Services from 9am-12pm. For more information, contact Chenda Chan on Wed (562) 424-1886 or Mon/Tue/Fri (800) 896-3203.

Last Revised: 2/1/05